



AGM Report 2023





VISION: An empowered, safe and respectful community

MISSION: To champion a respectful and connected community through:

The promotion of equity, human rights and social justice

Strategic community connections and partnerships

Professionalism and accountability in all we do

Proficient and responsible service provision

Leadership in community development and advocacy

VALUES

Our values are based on the principles of respect, empowerment and participation.

Our organisation will operate effectively and efficiently at all times as a 'centre of excellence'

Our work practice will be effective, efficient, compassionate and confidential

Our workers are respected as skilled and compassionate professionals

Our clients will be treated respectfully, and be provided with information that supports informed choices and decisions

Our stakeholders will receive quality service delivery, efficient and quality for money, and be provided with timely and accurate information.

BOARD AND STAFF TEAMS 2022-23

BOARD MEMBERS

Executive:

Andrea Broadfoot – Chairperson

Lesley Kirkwood – Vice Chair (*from January 2023*)

Cameron Foster – Treasurer

Board Members:

Phil Lessue

Janene Piip (*From February 2023*)

Annie Burns (*Resigned May 2023*)

Christina Lake (*Resigned January 2023*)

Mary Octoman – Vice Chair (*Resigned November 2022*)

Evelyn Walker (*February – April 2023*)

Sharyn Potts (*ex Officio*)

Mish Di Pinto (*ex Officio*)

VOLUNTEERS – OTHER AS AT 30/6/2023

IT Support Brock Jantke

Chocolate Sales Carol O’Malley

Other Volunteer Support Lloyd Parker, Reg Potts, Alex Di Pinto, Jessica Di Pinto

STAFF TEAMS AS AT 30/6/2023

ADMIN

Executive Officer Sharyn Potts (*Resigned 30/6/23*)

Admin – Accounts Contractor Johanna Park

Casual Admin Support Rachel Sherry

DFV PROGRAM

Mishelle Di Pinto	Manager of Programs (CEO from 1/7/23)
Heather Channon	DFV Case Management and On Call
Hayley West	DFV Case Management and On Call
Tania Jones	CWP Therapeutic Interventions
Joanne Wilkins	CWP Therapeutic Interventions
Marie Klander	Women's Wellbeing / Family Liaison /DVDS / On Call
Alicia Walker	DFV and Case Worker Support
Jessica Laube-Beard	DFV Program (Parental Leave)
Bethany Lohmeyer	DFV Case Management and On Call / DVDS (resigned 30/6/23)
Ruchi Abeywickrama	DFV Case Management and On Call / SAH (resigned 30/6/23)

MEMBERS

Life Members

DALZIEL Hanna	JANTKE Bev	SHANNON Moira †
OCTOMAN Mary	RODDA Steven	DENNIS Jenny †
EBERT Leonie	JETTNER Christine	REID Jean †
POPE Jenny	SHERRY Rachel	WEBER Gwenneth †
HOOKINGS Helen	LEE-McCLEERY Debra	
POTTS Sharyn	VOUMARD Bob	

Financial Members 2023-24

BIDELL Narelle	KIRKWOOD Lesley
BROADFOOT Andrea	KLANDER Marie
CHANNON Heather	LESSUE Phil
COLWELL Kaaren	LOHMEYER Beth
DI PINTO Alex	O'MALLEY Carol
DI Pinto Jessica	PARKER Lloyd
DI PINTO Mish	POTTS Reg
FOSTER Cameron	SCHUBERT Kerry
JANTKE Brock	WEST Hayley
JONES Tania	WILKINS Jo
WILSON Shelly	

YARREDI SERVICES INC

ANNUAL GENNERAL MEETING 2023

To commence at 10.15am on Tuesday 10th October 2023

at 34 Mortlock Terrace, Pt Lincoln

AGENDA

1. Welcome and Acknowledgement

2. Present

Members:

Guests:

3. Apologies

4. Acceptance of New Members

5. Minutes of Previous AGM held 19/10/2021 to be confirmed – see addendum 5.a

6. Business

6.1 Reports

6.1.1 Chairperson

6.1.2 Executive Officer

6.1.3 Financial Report

6.2 Acceptance of Reports

6.3 Election of the Board (Returning Officer)

Standing Members:

Positions held to AGM 2024

Lesley Kirkwood	Vice Chair
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Cameron Foster	Treasurer
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Phil Lessue	Member
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Janene Piip	Member
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Positions held to AGM 2025

Sharon Bilney	Member (appointed to fill vacancy August 2023)
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Positions Vacant – (2023 – 2025)

Nominations received in writing from:

Andrea Broadfoot Chairperson

Further Vacancies:

Board Member

Board Member

7. Membership Fees

8. Appoint Auditor

9. Other Notified Business NIL

10. Close of meeting

ITEM 5a: MINUTES OF PREVIOUS AGM

YARREDI SERVICES INC ANNUAL GENNERAL MEETING

18/10/2022

The meeting commenced at 10.02am at 34 Mortlock Tce, Pt Lincoln

MINUTES

1. Welcome and Acknowledgement

Chairperson Andrea Broadfoot welcomed all to the 2022 AGM and acknowledged the Traditional Custodians of the Land on which the meeting was held, that we are privileged to work and live on these Lands, and that it had never been ceded.

2. Present

Members:

Helen Hookings, Bev Jantke, Sharyn Potts, FVLSAC - Julie Detchon and Alicia Walker, Mish Di Pinto, Alex Di Pinto, Jessica Di Pinto, Marie Klander, Margaret Varney, Rachel Sherry, Beth Lohmeyer, Kristen Lawler, Jo Wilkins, Tania Jones, Andrea Broadfoot, Josie Warrior, Heather Channon, Lesley Kirkwood.

Guests:

Kaaren Colwell, Zonta; Jacqui Harding, Beyond Bank; Kerry Schubert and Leona Woodward, DHS; Sophie Heinrich and Sarah Fealy (SAPOL)

3. Apologies

Phil Lessue, Hanna Dalziel, Annie Burns, Christina Lake, Reg Potts, Mary Octoman, Ruchi Abeywickrama, Rosii Pedler, Kate Clarke.

4. Acceptance of New Members Nil

5. Minutes of Previous AGM held 19/10/2021 to be confirmed – see addendum 5.a

Mov Helen Hookings/Bev Jantke that Minutes of previous AGM, 2021 be accepted. All Agreed.

6. Business

6.1 Reports

6.1.1 Chairperson

Andrea Broadfoot presented her report and thanked all who contributed in any way over the past year and acknowledged the passing of our founder Moira Shannon. Opportunity was provided for any questions but there were none forthcoming.

6.1.2 Executive Officer

Sharyn Potts presented her report, also reiterating thanks for all who contribute in the many ways that support the work of Yarredi.

6.1.3 Financial Report

Cameron Foster presented the audited statements noting the effects at the end of the first full year of 2 year contract for the Alliance, having little to no change in funding levels for the primary program, together with increases in cost of living; remarking that judicious fiscal management had helped to maintain position over past couple of years, and that there had also been an increase in the number of different programs that were operating now. Cameron also thanked EO as well as Admin Ainsley Parker for maintenance of the 'books'. Cameron invited any questions but there were none.

6.2 Acceptance of Reports

Mov Tania Jones/Ainsley Parker that reports be accepted. All agreed.

6.3 Election of the Board

Chairperson then handed over to Sharyn Potts as the Public and Returning Officer for election of Board members for vacancies arising for 2022-24

Standing Members – Positions held to AGM 2023 are Chairperson -Andrea Broadfoot; Vice Chair -Mary Octoman; Board Members - Annie Burns and Christina Lake.

Having received sufficient nominations in writing prior to this AGM to fill vacancies, and with no surplus nominations requiring a poll, the Returning Officer declared the following nominees appointed for 2-year period to the AGM 2024

Treasurer	Cameron Foster
Board Member	Phil Lessue
Board Member	Lesley Kirkwood

Andrea Broadfoot then resumed the Chair.

7. Membership Fees

Mov Rachel Sherry/Jo Wilkins that annual membership fee remains at \$10.00 All Agreed

8. Appoint Auditor

NV Accounting have provided a quote for \$5,500 to conduct the audit for 2022-23 FY – this is no change from current 2021-22.

Mov Cameron Foster/Mish Di Pinto that NV Accounting be appointed auditor for 2022-23. All Agreed.

9. Other Business

Life Membership of Yarredi Services Inc was awarded to Rachel Sherry who has shown dedication and commitment to the organisation in many different ways for over 20 years, including much of it in a volunteer capacity. Congratulations Rachel. Rachel also thanked Yarredi and her appreciation.

10. Close of meeting

Meeting closed at 10.23am and everyone was invited to stay and enjoy a morning tea.

ITEM 6 REPORTS

CHAIRPERSON'S REPORT

Andrea Broadfoot

The 22/23 financial year has been another time of positive transformation for Yarredi Services as we focus on our vision to support women, children and youth reach their full potential, while addressing the impacts of family and domestic violence in people's lives.

The retirement of Sharyn Potts who has forged her career at Yarredi Services and given 37 years of her life in dedication to the people we serve was honoured at a celebration last month. Sharyn continues to volunteer at Yarredi and is balancing her time and also much deserved recreational retirement after a stellar contribution to Yarredi over decades.

After our recruitment process, the Board was delighted to appoint Mish Di Pinto to the role of CEO for Yarredi, and Mish is taking the organisation and our team from strength to ever stronger, with her collaborative leadership style, and innovation in service delivery that will see new and exciting opportunities come to fruition both now and into the future.

Along with that major staffing change, we have also had some movement at Board level, and we extend our thanks to outgoing board members Christina Lake and Annie Burns who volunteered for many years, and also to Evelyn Walker who joined the board for a short and impactful time. We welcomed new board members Dr Janene Piip and Sharon Bilney who offer wonderful insights, expertise and professional skills to our team. We are really grateful to our whole board team who also include Cameron Foster as treasurer, Lesley Kirkwood and Phil Lessue for their contributions over time to Yarredi and our work together.

A redistribution of some funds across DFV Alliance enabled Sharyn to concentrate on Service Excellence task by covering the costs of higher duties performed by those backfilling, and also enabled the employment of additional part-time support. Balancing the budget is a fine line in our not-for-profit community service environment and we are grateful to treasurer Cameron for his guidance in that process, and also the work of outgoing admin/finance support Ainsley Parker, work now being ably tackled by Johanna Park, after some help from Helen Lamont in between. Acquittals are being delivered on time and our auditor is very happy with our record keeping to date.

Key to our effective work are the partnerships as we work together to support people, with our collaboration with SAPOL and in particular the Family Violence Investigating Officers (FVIO's) who work at the coalface of gathering evidence that delivers consequences for perpetrators. SA Housing Authority are an important partner for us and following the success remodelling of Unit 7 to 2 x 2-bedroom units which included increased safety and security for clients and staff, the team are currently working with SAHA to deliver a similar conversion of Unit 9 which will increase capacity at a time of increased housing demand.

Work at Women's Wellbeing @34 continues to expand and thrive with new ideas being trialled for activities and partnerships that maximise the value the centre offers our community to promote and support wellbeing and connected community.

Yarredi successfully completed Service Excellence Accreditation with the assessment undertaken in May 2023, and finalised early in 2023-24 Financial year which covers us for another three years.

Building our cultural intelligence at individual and organisational level has been an area of specialised training for staff with over a third of people accessing the service from Aboriginal and Torres Strait Islander communities.

We installed new and expanded onsite CCTV which is delivering positive outcomes through increased security and ease of access.

We are always grateful for the regular donations and the fundraising efforts that support the work of Yarredi and thank Beyond Bank for their continued support as well as the people who list Yarredi on

their Community Rewards Accounts. This year Yarredi was also included in Double Donation Day which saw an additional contribution of \$20,640 banked.

Several staff, board members and volunteers took part in the final grape harvest undertaken by the Ford Family at Boston Bay Wines, raising over \$1000 for Yarredi.

Grants received from Morialta Trust to upgrade the Children's Wellbeing Program with Bunnings donating a very generous number of items for the room including shelving, paint and tools, as well as the provision of staff to help paint the room.

Yarredi was unsuccessful in a grant for a van which was planned to support people access visiting services, which will be a resource we will consider again in the future.

On behalf of Yarredi Board of Management and the whole staff team I thank you for your attendance, interest and support of Yarredi Services and the work we do in our community to support women, children and youth impacted by family and domestic violence. We look forward to another successful year in service to and partnership with our community.

CHIEF EXECUTIVE OFFICER'S REPORT

Mish Di Pinto / Sharyn Potts

Each year it seems we report that a lot of changes have taken place over the preceding 12 months. This is a positive reflection of the appropriate ongoing development of services and structures while still always maintaining the frameworks that underpin the values, principles, and overall successful operations across the entire organisation. Ever-moving forward and adapting to our ever-changing world whilst maintaining integrity in all we do. The 2022-23 year did however culminate in some significant changes too.

We have had the benefit of a stable Board membership over the past few years which has been particularly important as we navigated through the introduction and implementation of the Alliance model at the same time there was a world-changing global pandemic. The first six months of 2023 saw us farewell three of the longer-term board members and undertaking recruitment of new members to fill these vacancies.

There were gradual changes to the staff team throughout the year, mostly in response to program adjustments or developments, and then some in response to new opportunities. More on this later.

YARREDI PROGRAMS AND ACTIVITIES

SA Statewide DFV Alliance (the 'Alliance')

Pt Lincoln Regional Domestic & Family Violence Service. (PLRDFVS)

After 45 years the core services provided by Yarredi remain ensuring safety, support and services for women and children who have experienced domestic or family violence. This is encapsulated within the Port Lincoln Regional Domestic & Family Violence Services program provided as a member of the Statewide DFV Alliance. A well-established specialist DFV case management framework is in place to provide client-focussed services to support individual clients as well as family groups. This is achieved by working across connected in-house programs as well as collaborating with partner organisations assists in achieving outcomes by Yarredi workers focussing more directly on the specialist area of DFV.

With the first 2 years of the Alliance contract now completed we have seen some positive outcomes and advantages, albeit with a somewhat (significant) increased time commitment in the governance and program leadership roles.

Funding to ensure appropriate service and staffing levels was considerably strained during these first two contract years of the Alliance, however this was alleviated somewhat by an agreed redistribution of funds enabling the appointment of a 0.6FTE case support worker for the last 3

months of the year, and to backfill positions enabling completion of broader organisational commitments.

Together with allied Yarredi programs providing a comprehensive service response for the client demographic, several programs sit specifically within the PLRDFVS. Internally, program structures have been adapted to meet changing needs, as have funding and service agreements over time, including during this 2022-23 period.

Incorporated and Integrated Programs:

Childrens' Wellbeing Program

2023 marks almost 20 years of Yarredi offering specific case-managed services direct to children who have experienced domestic and family violence through this program. It remains the only Yarredi program that has a waiting list, and referrals are triaged. Referrals come from a range of sources including schools, case managers, other agencies and from family members. Evaluation processes provide overwhelmingly positive feedback from families, schools, and the children themselves and these indicate outcomes including improved wellbeing such as peer engagement, socialisation, participation, and concentration in the classroom for example.

The therapeutic space underwent a major re-vamp over the 2022-23 summer holiday period with the assistance of 2 grants, several in kind donations and volunteer 'labour'. We are grateful to all who contributed, and in particular FRRR, Morialta Trust and Bunnings. This refreshed room now provides an enhanced therapeutic environment to support children who have experienced trauma.



DFV-CAP Pilot Project

Providing off-site, safe, secure accommodation to individual women or single families for the past couple of years now this program continues to be an important and far superior option to a motel-based emergency accommodation model. The success of this program relies on not only the 'bricks and mortar' of the secure accommodation, but crucially also funding for the case management FTE support that is provided. These points have been firmly reiterated in negotiations about the continuation and form of the program, and funding has continued to be extended further while funding and service agreements are finalised. Meanwhile some upgrades and replacements have

been undertaken to ensure the space remains secure and inviting, and thus conducive to positive outcomes for clients.

Safe at Home (SAH)

SAH continues to be a very important and effective program funded as part of the Statewide DFV Alliance providing options that enable women and their children to live more safely in their homes. Following a safety audit of premises, enhanced security items are recommended and provided. Funding covers worker time and the cost of security items including installation.

ISSP

In 2020 ISSP was introduced to support women having to escape violence due to COVID lockdowns. ISSP has been used when alternative brokerage options did not fit. Items such as transport costs, including fuel, food vouchers, skip bins, car repairs, rent and clothing have been supported.

Domestic Violence Disclosure Scheme (DVDS)

As an early intervention and prevention strategy, the DVDS has now been operating in South Australia for 5 years. Yarredi is sub-contracted by Women's Safety Services SA Inc, with Yarredi case managers undertaking services across the entire Eyre and Western region. Although the bulk of DVDS applications are in metro areas, Yarredi DVDS-trained workers provide backup support across all areas of SA, particularly in cases where no attendance at actual disclosure meeting is required. Promotional activities include guest speaking at events and forums, talking with other agencies including at staff meetings, and ensuring distribution of information pamphlets for example into community and public spaces such as medical clinics and various agencies. Changes to funding from July 2023 sees a decrease in FTE and an allocation for travel rather than reimbursement model.

Redevelopments at core and cluster site

Following the success of the redevelopment of the first 4-bedroom unit to 2 x 2-bedroom units, negotiations have taken place with the South Australian Housing Authority to consider the remaining 4-bedroom unit for similar renovation. This aims to achieve further capacity for increased options and improved outcomes - both qualitative and quantitative.

Women's Wellbeing @34

With a 0.6 FTE worker funded through the SA Office for Women the Women's Wellbeing @ 34 was busy over the year with several activities being held. Statistics (see below) show that there were 487 client contacts. With the support of several grants various courses were held. These included Financial Literacy and then Pathways to Empowerment facilitated by the Zahra Foundation; self-defence workshops facilitated by Females Fighting Forward, and Drumming workshops and journalling facilitated by Michelle Casserley and funded by FRRR.

Grants were received from FRRR, Port Lincoln City Council, and Community Grants SA.

The Pt Lincoln Violence Against Women (VAW) Domestic & Family Violence Action Group (DFVAG) continues to act as a reference group providing support for planning, services, and activities.

Notably, at the end of the 2022-23 year a name change was implemented following feedback at a strategic planning session held by the DFVAG. The logo was then updated (see below).

The Family Violence Legal Service Aboriginal Corporation (FVLSAC) continues to be a vital presence in the centre supporting program provision. FVLSAC also utilised the space for the launch of a resource of yarning cards and for staff and client meetings.

Other partnerships that promote wellbeing, including use of the therapeutic spaces at the centre, helps to further expand the options and support for women, including quarterly 'clinics' for legal and financial counselling by the Women's Legal Service and regular counselling sessions – Jo Wilkins Counsellor for example.

Networking sessions have also been held, and this has created opportunities for contact and liaison between community members and service providers. This is one of the community capacity-building exercises that has also anecdotally promised quite some success.

Information sessions were also presented by organisations, including a visit by the team from Knowmore re their services including the National Redress Scheme – providing information for clients and workers.

Purchases were made as a result of grant funding from FRRR including for laptops, printer, projector and screen and these support the provision of access to IT, internet, and assistance with forms etc for women accessing the facility, and to support workshops and presentations. Access to these resources was valuable with worker support available and provided as needed. Access to internet is included across the site as part of the overall service provision.

Presentations about the activities undertaken at the Centre were made to Council and to the approximately 80 attendees at the 16 Days of Activism 'Orange Dinner'.

While our model differs from almost all other (volunteer-run) models across the State, the importance for the service model here in the Pt Lincoln with having experienced professional workers with specialist knowledge to provide support to women accessing the centre in any way becomes obvious particularly for one-on-one interactions and includes informed 'breakout' support for individuals who may be participating in workshops or groupwork. This service model links very closely with, and complements the services provided by the Yarredi regional DFV service rather than attempting to duplicate them.

While funding for the centre was eventually guaranteed up to 30th June 2023, the future beyond this time was unconfirmed up until very close to this date. Unfortunately, this uncertainty prompted Kristen Lawler – our initial Project Officer then Centre Coordinator – to seek other employment. The part-time position vacated by Kristen was maintained by linking it to another part-time role worker role within the Yarredi team. We were very sorry to lose Kristen but understood the lack of assurance regarding continuation of the funding made continuing untenable for her. Kristen brought many skills to the role, including grant writing, organisational skills, dedication, and her artistic energy. Her commitment to participation in the Yarredi team was much appreciated too. As we near the end of the first quarter of this financial year we are still awaiting final details for the service agreement and funding



Other Community Forums and Community Development -

Family Liaison Role

From early in the first half of the previous year, the Family Liaison role was developed to both support case managers working with families and to work directly with families providing practical supports. This role was filled by Shirley Wells who helped in the 'design' and development of the role until late July 2022 when she left to move to WA. This was taken as an opportunity to review and evaluate the position, and some financial limitations within the funding at the time prompted some modifications to the role. This modified role was then filled by Josie Warrior, from late August 2022 until early in 2023, at which time internal staffing structures were further reviewed and Marie Klander, one of the DFV case managers, began to transition into this family liaison role, later having it linked also in part with the WW@34 coordinator role. This role will continue to be reviewed to support the best outcome for client groups.

Healthy Relationships

Yarredi works with partner organisations to continue the provision of a training package around promotion of healthy relationships in collaboration with local schools. This program package continues to be offered to students of different ages and experiences. With a flexible and 'mobile' approach it is modified as required to suit the 'target group' with much effort being made to ensure that information is up-to-date and relevant.

While it requires quite a large time commitment in terms of preparation and presentation by the organisations involved, it continues to be an important investment in the early intervention and prevention space.

16 Days of Activism

Once again Yarredi participated in the planning for the 2022 'Orange Dinner' held at the Port Lincoln Yacht Club. The 25th of November is the International Day for the Elimination of Violence Against Women, and the first of the 16 Days of Activism. CEO of the Women's Legal Service Zita Ngor was the guest speaker, and several Yarredi staff members and volunteers again attended, together with Zontians, representatives from other agencies and the general community. An opportunity was taken to provide information at the dinner about WW@34, and particularly to promote the upcoming self-defence workshops. The silos lit in orange light again marked the symbolic occasion of the opening of the 16 Days of Activism in our community.

SWIRLS Project with CWP

The SWIRLS project aims to support children experiencing domestic and family violence (DFV) through developing a child informed, child-centred practice approach in DFV shelters. The study draws on the voices of children and mothers, existing evidence and research, and the expertise and practice wisdom of practitioners in DFV crisis accommodation, to inform the practice approach. The purpose of the study is to listen to the voices of children and young people and find out what is working well in services provided to children and what services are required to support them while living in the crisis accommodation. Understanding this information will help to make recommendations to improve services for children and young people in DFV crisis accommodation. Yarredi staff continue to provide valuable input to the study.

This project is supported by the College of Education, Psychology and Social Work and SWIRLS (Social Work Innovation Research Living Space), Flinders University.

The research team includes Professor Sarah Wendt & Dr Carmela Bastien and is expected to be completed by February 2024.

COMMUNITY CONNECTIONS

Participation in, and representation on various community forums continues, including Family Safety Framework, Child and Family Safety Network, Lower Eyre Leadership Group locally, as well as Embolden and the Pt Lincoln VAW DFVAG. Membership of the Statewide DFV Alliance also required a high level of participation, including the Alliance Membership Team (Mish Di Pinto), Alliance Leadership Team and Alliance Finance Team (Sharyn). Ainsley Parker's support with the financial aspects of Yarredi's Alliance responsibilities and the organisation in general was invaluable, particularly over the first 2 years contract period of the Alliance.

The Women's Legal Service continues to visit quarterly and is hosted by Yarredi and WW@34. This is an important service and partnership. Yarredi staff working even more closely with SAPOL, particularly the Family Violence Liaison Team has also been a valuable approach to supporting clients.

Work Health & Safety (WHS)

There continues to be a range of aspects to maintaining Work Health and Safety in any organisation. Yarredi Services Inc is no exception. Worker safety and wellbeing is extremely important for ongoing overall functioning, with the teamwork and support between and for team members at all levels, together with established practices based on past learnings, helping to maintain individual and collective overall health and safety.

An enhanced awareness of risks if staff members or clients are unwell, particularly with respiratory or other spreadable diseases has evolved over the past 3 or so years. This has resulted in increased options to prevent the spread of disease being embedded in our work practices. This includes, for example, use of IT and work-from-home support and use of IT in options for client contact. The accrual of leave versus the impact of this on worker wellbeing is monitored. The accrual of leave over the recent past also has an economic impact on the organisation, with provisions being required to cover leave taken. The 'backlog' is now being managed closely with staff booking in their leave dates.

Rachel Sherry continues to undertake the regular electrical test and tag procedures throughout our sites using Yarredi-owned equipment, thus maintaining our compliance responsibilities in this regard. The equipment is checked/recalibrated as required. There is a flow-on effect with ensuring clients can be provided with donated or second-hand electrical items after then have been tested.

Repairs to any hazardous or potentially damaging items, buildings etc. are undertaken as identified or required, motor vehicles are maintained, and policies and practices are in place and reviewed on a regular basis. Defibrillators are provided at each office, and staff members are trained in first aid. All staff members attended first aid senior certificate or refresh CPR training this year, including use of defibrillator.

Staff and volunteers are also required to have DCSI Working with Children and/or Vulnerable Persons or Probity checks and clearances.

Regular checks of all fire safety measures are undertaken by a SAHA contracted service provider at required intervals. Yarredi staff ensure this is facilitated with minimal interruption to staff and clients.

Other Training

Induction training is provided to new workers, and regular h2h data training was provided throughout the year including new workers and existing staff. Ongoing allocation of training funds is managed to ensure that all staff can undertake and maintain not only required training, but also opportunities for development. Senior First Aid training and CPR updates is provided for all staff. - Cultural competency is held as an important factor across the organisation and also in the Statewide DFV Alliance. Staff have contributed via ongoing discussion and development of our Cultural Competency Plan and Reconciliation Action Plan.

Accreditation and Reporting

- Service Excellence Assessment was undertaken at the end of the 2022-23 FY, and the achievement of Accreditation was signed off in the first quarter of 2023-24.
- ACNC reporting was completed as required in January 2023
- Annual Alliance IPP – information was provided as required.
- Financial acquittals were completed and submitted as per various program requirements.

Donors, Grants, and Volunteers

Donations to Yarredi through grants, monetary gifts, volunteer hours and other (e.g. household goods and foodstuffs) provide an overwhelming boost to the organisation's overall ability to provide services to our clients and the community. We say a sincere THANKYOU to all donors – both 'big' and 'small'.

Providers of significant grants and donations over the year include:

- Beyond Bank continues to be our community as well as banking partner. Once again the local branch has promoted Yarredi as a beneficiary of interest through the Community Rewards Account (see below), and the consequent deposit of funds to Yarredi's account. Another bake sale organised by Beyond Bank staff raised further funds, and significantly Yarredi was selected to benefit from a Double Donation Day where donations by various community members and organisations of \$10,640 raised was boosted by Beyond Bank matching donations up to \$10,000, with the final amount totalling \$20,640. They also supported the organisation through a collection of donated gifts at Xmas time. This together with their ongoing sale of our fundraiser chocolates is support that is very much appreciated.
- **Unity Op Shop** made a significant donation of \$2500 from their sales profits, and these funds go directly to supporting Yarredi clients.
- **Zonta** donated funds to be distributed (at \$150 per client) for women setting up their new home.
- **Bunnings** again were very generous supporters, making several significant donations including household items for clients, and contributing significant support for the upgrade of the Children's Wellbeing Program room.

- Again, this year **Bakers Delight** have maintained their donation of bread each weekend, providing a valuable and reliable support to Yarredi clients.
- **Wesnet and Telstra** provide phones for clients. These phones come with credit including data and provide clients with access to a phone that improves and supports their ongoing safety.
- Foodbank vouchers sponsored by **One Heart Church** provide important support to clients who often have otherwise limited access to stable food supplies.
- Many other individuals and groups donate funds and household items. Over the past year those donating amounts of \$100 or more not already mentioned have included **Lighthouse Church, Eyre Care, CommBank, Koinonia Faith Church, Dragon's Abreast** plus other various donors of smaller cash amounts all very appreciated.
- Donations of various practical items for clients have also been received from **Quickest Warmth; Mark Forbes Homemakers, Alannah & Madeline Foundation, Share the Dignity.**
- A donation of time and effort by several staff, board and other volunteers and supporters saw several hours spent grape picking **at Boston Bay Wines in the Ford Family's final harvest.** This activity resulted in a boost of over \$1000 being provided to the organisation.
- In particular, various other grants were also received from
 - City of Port Lincoln,
 - Foundation for Rural and Regional Renewal,
 - Stronger Communities,
 - Grants SA.
 - Community Bank Grant to auspice transport services to enable children to attend KPCC.

In Conclusion

Our thanks as always to the wonderful team(s) that make up Yarredi Services Inc. This includes staff and volunteers without whom we could not operate as successfully as we do.....the individual efforts of each and every one is valuable and their participation and contribution to the TEAM is sincerely appreciated.

Membership of the Board remained largely consistent over the past few years, and this was an important component of providing stability to the organisation as we navigated the introduction and initial contract period of the SA Statewide DFV Alliance together with the upheavals created by the global pandemic. Adapting to an ever-changing environment/community/world is crucial however, and as 2023 began we saw a timely changeover in membership with some of our Board members resigning and the process to recruit valuable new members. We said farewell and say thank you to Mary Octoman, Annie Burns and Christina Lake for their contribution on the Board and across the organisation over many years. Huge thanks, too, to the incumbent Board members for your support and stewardship – a particular mention to Andrea Broadfoot, Cameron Foster, Phil Lessue and Lesley Kirkwood who are now joined by Janene Piip and Sharon Bilney. Recruitment to fill vacancies has been a carefully considered process, and we look forward to maintaining the effective and efficient overarching governance with appointments at the 2023 AGM to 'round out' the Board.

Other casual and volunteer roles throughout 2022-23 have been crucial in supporting the aims and operations of Yarredi. These include the regular contributions in particular of Brock Jantke (IT support), Carol O'Malley (delivering fundraiser chocolates), Lloyd Parker, Reg Potts, and Alex Di Pinto (gardening, handyman and odd jobs), and Rachel Sherry and Jessica Di Pinto (casual admin support). Thanks also to the many other family and community members who have helped voluntarily in any way.

The Staff Team at Yarredi too are a crucial part of the overall successful operations of Yarredi, and we thank them sincerely. Some rolling staff changes took place over the course of the year without causing too much of a 'ripple.' It is a credit to all that a high workload and functioning was maintained throughout. We farewelled Shirley Wells, Jessica Laube-Beard early on, then Kristen Lawler. We both welcomed and then farewelled Josie Warrior, then welcomed Hayley West. With the capable oversight of Mish Di Pinto as Program Manager, all staff members adapted as their roles covering the many programs changed or evolved, with case managers Marie Klander, Heather Channon, Beth Lohmeyer and Ruchi Abeywickrama constant over the year. Tania Jones and Jo Wilkins maintained the Children's Wellbeing Program throughout, 'weathering' the planning and 'execution' of the room renovation project. Alicia Walker joined the staff team in a case management support role, an addition that was enabled due to the redistribution of some Alliance funding. With a busy workload across the service this redistribution of Alliance funds also enabled Sharyn Potts step aside for a short time to perform governance tasks prior to her retirement, with both Mish Di Pinto and Beth Lohmeyer very capably undertaking higher duties.

Ainsley Parker was our very capable finance/admin person over the past few years. She announced her intent to exit this role and offered to provide support for the new contractor for a transitional period. This ended up being a longer process than at first expected, but Johanna (from *Johanna Park Bookkeeping*) was eventually appointed, and she rapidly and capably began to 'get a handle on' the intricacies and differences in our (Yarredi) 'world,' enabling Ainsley to move on. Ainsley's contribution both over her time in the role and during the extended handover period and commitment were invaluable and we thank her sincerely.

Our thanks too to Fiona Hinks from NV Accounting for her ongoing support each year, and particularly during the changeover in the admin/finance role.

Further final changes took place right at the end of the 2022-23 year with the resignations and farewell of valued employees Beth Lohmeyer and Ruchi Abeywickrama to pursue other roles. The retirement of Sharyn Potts, earlier than at first planned, prompted a recruitment process to be undertaken by the Board for a replacement.

A final word from Sharyn Potts, outgoing Executive Officer.

This is my final report as Executive Officer of Yarredi Services Inc having made the decision to retire at the end of June 2023 rather than waiting until November as originally planned. After 37 years, 25 of them in the Executive Officer role, I know that it is the right decision for me, and importantly it is also right timing for the organisation.

My thanks to everyone I have met on this 'journey'. I have enjoyed the faith of those who have allowed/enabled me to forge a path.

I have so much appreciated the opportunities I have received and experiences I have had. I have been truly inspired by the many people I have met and worked with over the years. I have been 'at the table' with politicians and royals, with leaders of industry and social services providing services to those affected by domestic, family and sexual violence as well as addressing the 'drivers' and working on prevention. Colleagues and workmates have become friends...like family really. I thank

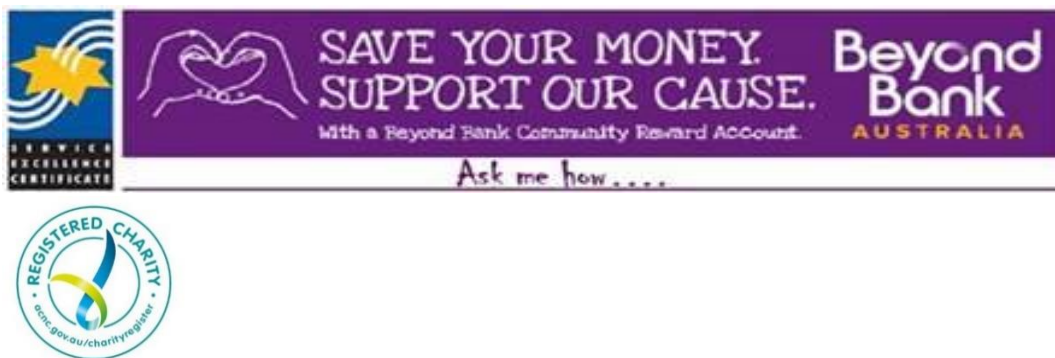
all the members of the Board over the many years I have worked at Yarredi for their contribution and support. The Board is an important and valued role. I have had the absolute privilege of working, either directly or by being part of structuring services and support, with women and children who have experienced DFV. Their courage is inspirational, even if they don't always recognise or understand that.

As I look back on my tenure as only the 2nd in the CEO role, I acknowledge and honour the work of the late Moira Shannon AM OAM and her vision and commitment to establishing what is now Yarredi Services. I had the privilege of working with her, and then taking on the role after she (semi) retired. With Mish Di Pinto now the 3rd in 45 years to take the 'helm', I know that together with the overall team, I leave the organisation in good hands.

Once again, a huge thank you to the 100 or so wonderful members of the community who participated in the Beyond Bank Community Rewards Scheme this year, and who nominated Yarredi as their preferred beneficiary!

Beyond Bank has, thanks to you, donated **\$3,886.77** of bonus interest to Yarredi through the **Community Rewards Program**. The money you save in your Community Reward Account earns you a great rate of interest, and as a not-for-profit banking institution Beyond Bank matches that amount in a donation to Yarredi Services Inc.

To discover how to become a supporter go to beyondbank.com.au/reward and nominate Yarredi as your preferred beneficiary.



STATISTICS 2022-23

The Port Lincoln Regional Domestic & Family Violence Service, and including the DFV-CAP program, provided 295 support periods (i.e. case management support services) to 269 clients in 2022-23.

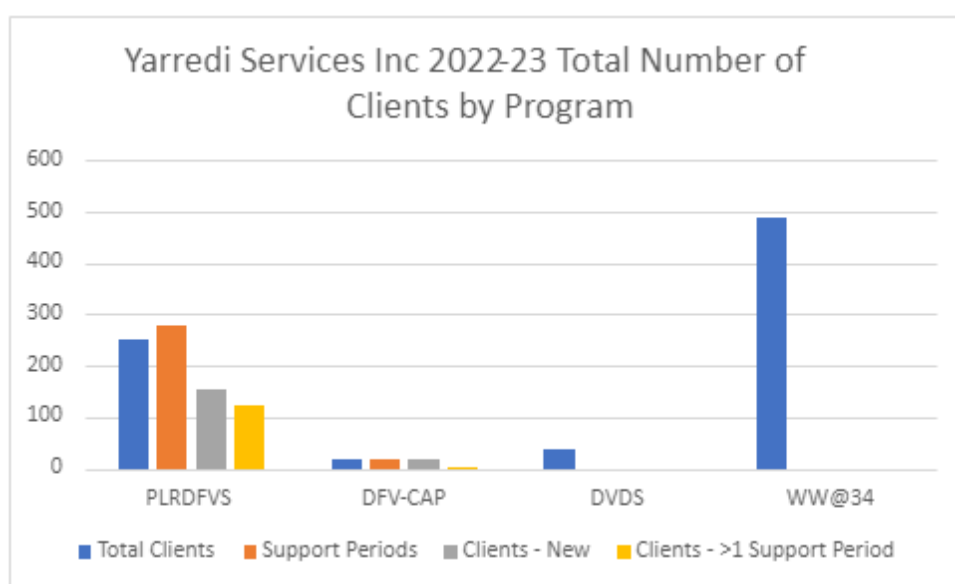
Child-specific data indicates 93 clients over 94 support periods. 75 were new clients, and 18 were repeat/returning.

62 clients were accommodated, with 62 in short term or emergency accommodation. As well, 68 clients were assisted to maintain their own accommodation, diverting from the need for emergency accommodation.

Women's Wellbeing @34 (WW@34) had a total of 487 contacts across various workshops, events, and activities.

For the Domestic Violence Disclosure Scheme Yarredi workers provided support to a total of 36 clients including those in the Eyre & Western LSA and across South Australia.

The service elements and supports across all programs continue to be delivered with a safety-first approach. These include accommodation – short-term or emergency; medium term transitional support, and tenancy support or referrals for longer-term housing; specialist counselling and trauma support, both for adults and children; brokerage and material aid; assistance with transport; liaison and advocacy (e.g. with schools, SAPOL, legal services); in-centre and outreach support; community development and other associated activities.

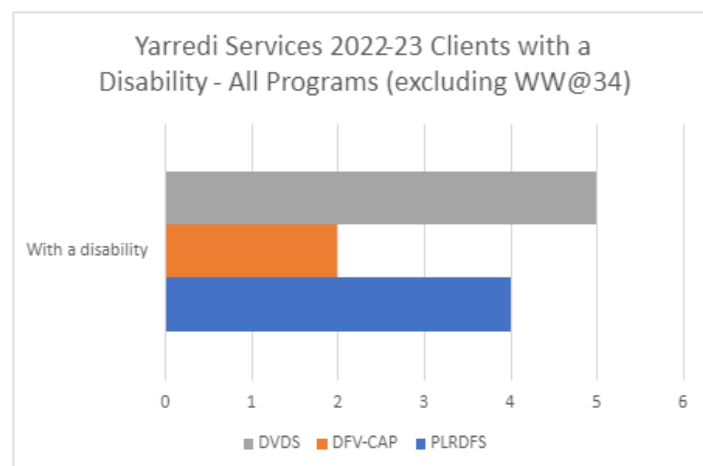
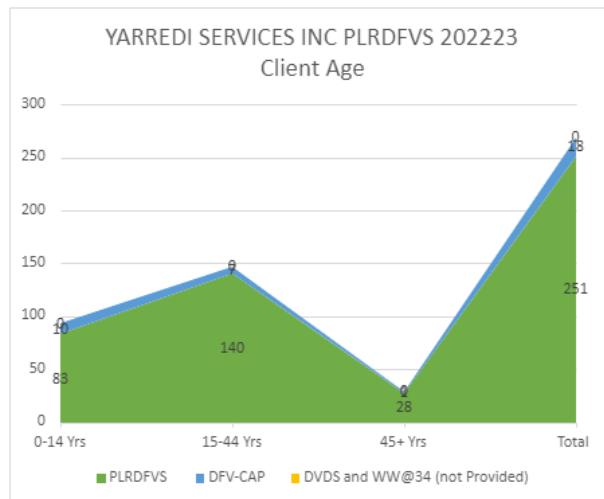


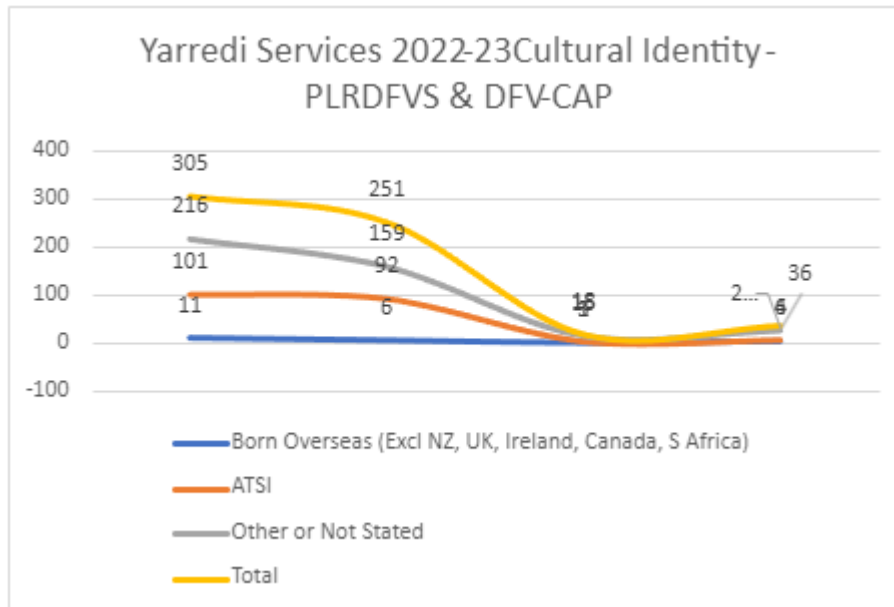
Children are provided support as clients in their own right, either directly in the Children's Wellbeing Program or as members of a presenting group for the PLRDFVS and DFV-CAP. DVDS services are provided to adults only. WW@34 client numbers include adults and some adolescents.

There were less clients this year with a disability ($n=6$) defined as requiring assistance with help/supervision with self-care, mobility, or communication. Only one child was recorded as having a disability.

Notably the incidence of clients experiencing mental health issues remains high. This includes 6 children <15 years of age.

Gender identity of adult clients receiving support are overwhelmingly female, with males generally less than 15 years of age. Child-specific services data shows that children 14 and under was the only age group where males ($n=49$) outnumbered females ($n=44$).



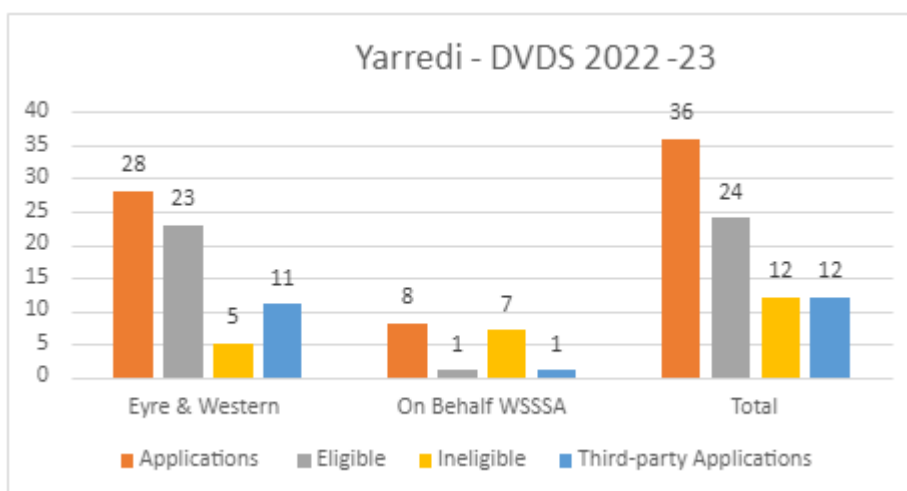


Clients come from many different cultural and socio-economic backgrounds. Clients who identify as Aboriginal or Torres Strait Islander made up more than 35% of the total number of clients. Although Culturally and Linguistically Diverse (CALD) background is not necessarily identified, less than 3% stated they were born overseas. Child-specific data shows 42% identified as of Aboriginal or Torres Strait Islander.

DVDS

Applications to the DVDS included 12 third-party applications, with only 1 of these in the Eyre and Western Region. 20 of the total clients had not previously been connected with the DFV sector. 22 of the Persons at Risk (PARs) had children ($n = 47$). Only 1 was currently pregnant.

Overall, 218 engagements were undertaken in the 2022-23 year with 46 PARs and 15 third-party applicants.



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