

**AGM Report 2024**





**VISION:** An empowered, safe and respectful community

**MISSION:** To champion a respectful and connected community through:

The promotion of equity, human rights and social justice

Strategic community connections and partnerships

Professionalism and accountability in all we do

Proficient and responsible service provision

Leadership in community development and advocacy

**VALUES**

Our values are based on the principles of respect, empowerment and participation.

Our organisation will operate effectively and efficiently at all times as a ‘centre of excellence’

Our work practice will be effective, efficient, compassionate and confidential

Our workers are respected as skilled and compassionate professionals

Our clients will be treated respectfully, and be provided with information that supports informed choices and decisions

Our stakeholders will receive quality service delivery, efficient and quality for money, and be provided with timely and accurate information.

**BOARD AND STAFF TEAMS 2023-2024**

**BOARD MEMBERS**

**Executive:**

**Andrea Broadfoot – Chairperson**

**Lesley Kirkwood – Vice Chair** (*from January 2023*)

**Cameron Foster – Treasurer**

**Board Members:**

**Phil Lessue**

**Janene Piip**

**Bethany Lohmeyer** *(From October 2023)*

**Sharon Bilney** *(From August 2023)*

**Mish Di Pinto** (*ex Officio)*

**Heather Channon** *(ex Officio)*

**VOLUNTEERS – OTHER AS AT 30/6/2024**

**IT Support** Brock Jantke

**Chocolate Sales** Carol O’Malley

**Other Volunteer Support** Reg Potts, Alex Di Pinto, Jessica Di Pinto

**STAFF TEAMS AS AT 30/6/2024**

**ADMIN**

**Chief Executive Officer**  Mishelle Di Pinto

**Admin – Accounts Contractor** Johanna Park

**Admin Support**  Rachel Sherry

**DFV PROGRAM**

**Heather Channon**  DFV Team Leader/supervisor/DVDS Lead

**Hayley West** DFV Case Management SAH Lead and On Call

**Michelle Wilson** DFV Case Manager *(From August 2023)* and On Call

**Chrissy Crawford** DFV Case Manager *(From March 2024)* and On Call

**Johana Page** DFV Case Manager *(From March 2024)* and On Call

**Tania Jones**  CWP Therapeutic Interventions

**Joanne Wilkins**  CWP Therapeutic Interventions

**Marie Klander** Women’s Wellbeing @34 / DVDS support

**Alicia Walker**  Women’s Wellbeing @34

**MEMBERS**

**Life Members**

DALZIEL Hanna

OCTOMAN Mary

EBERT Leonie

POPE Jenny

HOOKINGS Helen

POTTS Sharyn

JANTKE Bev

RODDA Steven

JETTNER Christine

SHERRY Rachel

LEE-McCLEERY Debra

VOUMARD Bob

SHANNON Moira †

DENNIS Jenny †

REID Jean †

WEBER Gwenneth †

**Financial Members 2024-2025**

BROADFOOT Andrea

CHANNON Heather

DI PINTO Alex

DI Pinto Jessica

DI PINTO Mish

FOSTER Cameron

JANTKE Brock

JONES Tania

KIRKWOOD Lesley

KLANDER Marie

LESSUE Phil

LOHMEYER Beth

O’MALLEY Carol

POTTS Reg

WEST Hayley

WILKINS Jo

WILSON Shelly

PARK Johanna HENNESSY Ann

PAGE Johana

**YARREDI SERVICES INC**

**ANNUAL GENNERAL MEETING 2024**

To commence at 10:30am on Monday the 21st of October

at Lighthouse Church, Dutton Street Pt Lincoln

**AGENDA**

1. **Welcome and Acknowledgement**
2. **Present**

Members:

Guests:

1. **Apologies** Bev Jantke, Hanna Dalziel, Helen Hookings, Kaaren Colwell, Kate Clarke, Reg Potts, Sharyn Potts, Sharon Bilney, Ann Hennessy
2. **Acceptance of New Members**
3. **Minutes of Previous AGM** held 10/10/2023 to be confirmed – see addendum 5.a
4. **Business**

**6.1 Reports**

**6.1.1 Chairperson**

**6.1.2 Executive Officer**

**6.1.3 Financial Report**

* 1. **Acceptance of Reports**
	2. **Election of the Board (Returning Officer)**

Standing Members:

Positions held to AGM 2024

Lesley Kirkwood Vice Chair

Renominated by Hayley West, Seconded by Johana Page

 Cameron Foster Treasurer

Renominated by Chrissy Crawford, Seconded by Heather Channon

Phil Lessue Member

 Renominated by Marie Klander, Seconded by Johana Page

Janene Piip Member

Renominated by Heather Channon, Seconded by Marie Klander

Positions held to AGM 2025

Sharon Bilney Member (appointed to fill vacancy August 2023)

Bethany Lohmeyer Member (appointed to fill vacancy October 2023)

Andrea Broadfoot Chairperson

Further Vacancies: Board Member

1. **Membership Fees –** to remain at $10
2. **Appoint Auditor** Quote received for $5720 from NV Accounting
3. **Other Notified Business** NIL
4. **Close of meeting**

**YARREDI SERVICES INC**

**ANNUAL GENERAL MEETING**

Held Tuesday 10th October 2023 10.05am at 34 Mortlock Tce., Port Lincoln

**MINUTES**

 **1.** **Welcome and Acknowledgement**

Chairperson A Broadfoot welcomed all to the meeting, and gave Acknowledgement to Country

 **2. Present**

Andrea Broadfoot, Mish Di Pinto, Ainsley Parker, Tania Jones, Kaaren Colwell (Zonta) Sharyn Potts, Bev Jantke, Alicia Walker, Marie Klander, Johanna Park, Jo Wilkins, Leonie Ebert (with grandchildren Adeline Ebert and Jamison Ebert), Rachel Sherry, Margaret Varney, John Tonkin (FVLSAC), Heather Channon, Beth Lohmeyer.

 **3.** **Apologies**

Lesley Kirkwood, Phil Lessue, Janene Piip, Sharon Bilney, Jessica Di Pinto, Reg Potts, Alex Di Pinto, Lloyd Parker, Ann Hennessy, Cameron Foster.

 **4.** **Acceptance of New Members** Nil

 **5.** **Minutes of Previous AGM**

Mov T Jones/B Lohmeyer that the minutes of previous AGM held 19/10/2022 be confirmed. Motion was carried.

 **6.** **Business**

**6.1** **Reports**

**6.1.1** **Chairperson**

A Broadfoot presented her report and noted in particular that there have been several major changes including the appointment of a new CEO; thanked the many groups and individuals who made donations throughout the year; and also, the Staff and Board Teams for their contribution.

**6.1.2** **Chief Executive Officer**

In tabling her report M Di Pinto reiterated Andrea’s comments and indicated that Yarredi looks forward to future opportunities as an organisation.

 **6.1.3** **Auditor’s Report**

The Auditor’s Report was tabled.  An invitation for any questions were invited for response on notice once everyone had chance to read through.

 **6.2** **Acceptance of all reports**

Mov A Parker/J Park that all reports be accepted.  The motion was carried.

**6.3** **Election of Board Members**

Chairperson handed over to Public Officer M Di Pinto for Election of Board Members

 Standing Members:

Positions held to AGM 2024

Lesley Kirkwood Vice Chair

Cameron Foster Treasurer

Phil Lessue Board Member

Janene Piip Board Member

Position held to AGM 2025 (appointed to fill vacancy August 2023)

Sharon Bilney

Election of up to 3 members 2023-25

Nominations:

Chairperson: Andrea Broadfoot received in writing

Nominated by Heather Channon CD

Board Member: Bethany Lohmeyer Nominated by J Wilkins/M Klander CD

**7.** **Membership Fees**

Mov J Wilkins/B Lohmeyer that membership remain at $10 pa.  CD

**8.** **Appointment of Auditor**

Mov Bev Jantke / M Klander that quote received from NV Accounting for $5500 (incl GST) be accepted, andNV Accounting to be appointed auditor for 2023-24 Financial Year     CD

**9.** **Any Other Business** Nil

**10.** **Close of Meeting**

The meeting was closed at 10.16am and attendees were invited to share morning tea.

**CHAIRPERSON’S REPORT** **Andrea Broadfoot**

Yarredi has continued from strength to strength in delivery of quality services and supports for women and children facing domestic and family violence in our region.

Mish Di Pinto has led the organisation through consolidation, in systems, personnel and service options that sees Yarredi build on existing partnerships and also exploring new opportunities in her first year as CEO of the organisation.

We thank Johanna Park in administration, who joined Yarredi and has also had a great year doing a wonderful job managing the many programs, acquittals and budgeting which supports the strategic direction and quality governance of the organisation.

Yarredi’s strategic plan is driven by the vision and governance of a professional skills-based board, and our qualified, skilled, proactive and effective team led by Mish, and to all the people who contribute to Yarredi on behalf of the board we express our deep gratitude. It is time, energy, passion, commitment, and resources that support it, that enable the quality lifesaving work the team dedicate themselves to in the day-to-day operations of the service. Some of the project highlights for the year include:

* Renovation work on Unit 9 saw a conversion of one unit expand to two units, and the completion of this project increases the capacity of Yarredi to house women and families.
* The Women’s Wellbeing programs @34 have built with a consistent engaging program running smoothly and seeing great numbers of women participating.
* Yarredi have a full contingent of case management team members, and we welcomed two new workers – Jo Page and Chrissy Crawford at the end of February 2024.
* The National Plan to End Violence against Women and Children 2022-2032 recommendations saw Yarredi received a further 1 FTE for DFV case management and .4FTE for WW@34 through the 500 workers initiative.
* Yarredi is grateful for the grants received from - Beyond Bank Community Rewards, Women in Business proceeds from the International Women’s Day Brunch, the family of Brevet Sergeant Jason Doig for Safe at Home Clients, Port Lincoln City Council, and Foundation for Regional and Rural Renewal
* The Yarredi team have collaborated through a fundraising sub-committee to coordinate efforts so that the generous donations received meet the needs of the organisations. We are grateful for the ongoing support through in-kind, cash and goods donations from Bunnings, Woolworths, Lighthouse Family Church, Unity Op Shop, and others.

Yarredi have made s submission to South Australia’s ROYAL COMMISSION INTO DOMESTIC, FAMILY AND SEXUAL VIOLENCE announced in late 2023, and commenced in July 2024. Yarredi’s submission aligns with the focus of the Royal Commission on prevention, early intervention, crisis response, recovery and healing, and service integration and coordination.

Thank you to Mish and the Yarredi team, the board, our funding partners, both government, community and philanthropic that support the work to ensure our vision of an empowered, safe, and respectful community, aligned with our values continues to make a positive difference to women and children impacted by domestic and family violence in our community so that they can be safe, will heal and thrive.

**CHIEF EXECUTIVE OFFICER’S REPORT**  **Mish Di Pinto**

My first year as CEO of Yarredi Services has been extremely rewarding and somewhat challenging with lots of changes to the staff team at the end of June 2023 including the retirement of Sharyn Potts who dedicated 37 years to the organisation.

However, I found my rhythm and am really enjoying the role. Heather Channon stepped up to backfill the DFV Team Leader position and then successfully won the position through a recruitment process in August.

After my first full year as CEO of Yarredi Services I feel extremely proud of the team and the work that we continue to do.

Yarredi continues to provide an excellent standard of services to women and children in our community whilst continuing to advocate for appropriate funding.

With support from our board, we maintain the frameworks that underpin our values, mission and principles. Each year we see increases in complexities of women presenting and the ever-growing housing shortage has played its part in this.

***YARREDI PROGRAMS AND ACTIVITIES***

*SADFVSA South Australian Domestic & Family Violence Safety Alliance*

*Pt Lincoln Regional Domestic & Family Violence Service. (PLRDFVS)*

After 46 years the core services provided by Yarredi remain, ensuring safety, support and services for women and children who have experienced domestic or family violence. This is encapsulated within the Port Lincoln Regional Domestic & Family Violence Services program provided as a member of the Statewide Domestic and Family Violence Safety Alliance. A well-established specialist DFV case management framework is in place to provide client-focussed services to support individual clients as well as family groups. This is achieved by working across connected in-house programs as well as collaborating with partner organisations assisting in achieving outcomes by Yarredi workers focussing more directly on the specialist area of DFV.

With the first 3 years of the Alliance contract now completed we have seen some positive outcomes and advantages particularly opportunities for collaboration that being statewide provides. This however comes with further administration and time commitments.

Funding to ensure appropriate service and staffing levels was considerably strained during the first two contract years of the Alliance, and unfortunately, we have seen a decrease in funding over these first three years. In late 2023, the government committed to holding a royal commission inquiring into domestic, family and sexual violence in South Australia. The Royal Commission into Domestic, Family and Sexual Violence commenced 1 July 2024. The rate of family, domestic and sexual violence in South Australia is unacceptable. We hope that the recommendations that come out of this royal commission help to secure more appropriate and longer-term funding for the DFV sector.

Together with allied Yarredi programs providing a comprehensive service response for the client demographic, several programs sit specifically within the PLRDFVS. Internally, program structures have been adapted to meet changing needs, as have funding and service agreements over time, including during this 2023/2024 period.

***Incorporated and Integrated Programs****:*

***Children’s Wellbeing Program***

To say we are proud of this program is an understatement. Referrals into the program are seamless and this is testament to the relationships that have been built and nurtured with schools and other services by the children’s wellbeing team. We continue to have a waitlist that is manageable. This year to support this the team set up another narrative space within our Women’s Wellbeing Centre to allow for children to be seen at both sites on a Wednesday. This has increased the capacity of the program to take on a further three children each week. With around 14 children being provided therapy in the program each week.

  

***DFV-CAP***

Providing off-site, safe, secure emergency accommodation to individual women or families for the past 4 years this program continues to be an important and far superior option to a motel-based emergency accommodation model. The success of this program relies on not only the ‘bricks and mortar’ of the secure accommodation, but crucially also funding for the case management FTE support that is provided. In December of 2023 this program was taken over by the Office for Women under DHS and it looks likely that this will be an ongoing funding arrangement but is currently funded until Dec 2025.Meanwhile some upgrades and replacements have been undertaken to ensure the space remains secure and inviting, and thus conducive to positive outcomes for clients.

***Safe at Home (SAH)***

This program continues to be a very important and effective program funded as part of the Statewide DFV Alliance providing options that enable women and their children to remain in their homes safely. Following a domestic violence risk assessment and safety audit of premises, enhanced security items such as DV screens, peepholes for doors and changes of locks are recommended and provided when deemed appropriate. Funding covers worker time and the cost of security items including installation.

***Domestic Violence Disclosure Scheme (DVDS)***

The scheme has now been successfully running for six years with Yarredi Services sub-contracted by Women's Safety Services SA Inc. Yarredi case managers undertake services across the entire Eyre and Western region. Although the bulk of DVDS applications are in metro areas, Yarredi DVDS-trained workers provide backup support across all areas of SA, particularly in cases where the application has been screened out and the person at risk doesn’t require a disclosure meeting. Promotional activities include guest speaking at events and forums, talking with other agencies including at staff meetings, and ensuring distribution of information pamphlets for example into community and public spaces such as medical clinics and various agencies.

***Redevelopments at core and cluster site***

Renovations to our remaining four-bedroom unit were completed in August 2024. This allows us to provide accommodation for up to six families in our on-site crisis units. The impetus for this was the successful renovation in 2020 of the first of the two four-bedroom units. Whilst one end of the unit has a full kitchen and cooking facilities the renovated end allows for shorter term emergency stays with a maisonette kitchen and French laundry. The connecting door can be opened to accommodate larger families as needed.

***Women’s Wellbeing @34***

In early 2024 we received an extra 0.4FTE that increased our funded position to a full 1.0FTE from the SA Office for Women through the initiatives from the National Plan to End Violence against Women and Children 2022-2032.

We have had a busy year and have settled into a routine with programs and groups. Michelle Casserley from Creative and Connected Wellness has successfully run several drumming and 1000 hearts workshops in the space which have seen good numbers of attendees.

We were successful in our grant application to Port Lincoln City Council for a Women and Technology Community Health Program to be run over three years to support women in our community which continues be successful.

In early 2024 The Women’s Wellbeing team were involved in the coordination of a National Families Week Event. This was a partnership with Centacare and DHS. The event was held at the YMCA basketball courts with multiple service providers supporting the event with activities for families throughout the afternoon. The well-being team contributed also by liaising with Woolworths who generously donated items for the BBQ for this event.

WW@34 also attended and supported Mallee Parks 'Early Childhood Intervention'. This was attended by approx. 50 mums and kids.

Our statistics show that there were 303 client contacts over 2023/2024 with 70 programs taking place both in the centre and at other venues. With the support of several grants various courses were held. These included self-defence workshops facilitated by Females Fighting Forward, Drumming workshops and journalling facilitated by Michelle Casserley. Grants were received from FRRR, Port Lincoln City Council, and Community Grants SA.

The Pt Lincoln Violence Against Women (VAW) Domestic & Family Violence Action Group (DFVAG) continues to act as a reference group providing support for planning, services, and activities.

The Family Violence Legal Service Aboriginal Corporation (FVLSAC) continues to be a vital presence in the centre supporting program provision.

Other partnerships that promote wellbeing, including use of the therapeutic spaces at the centre, helps to further expand the options and support for women, including quarterly ‘clinics’ for legal and financial counselling by the Women's Legal Service and regular counselling sessions – Jo Wilkins Counsellor for example.

2023 also saw us set up a narrative play therapy space at the centre to support the Children’s Wellbeing Program and is also utilised by Jo Wilkins Counsellor.

Networking sessions have also been held, and this has created opportunities for contact and liaison between community members and service providers. This is one of the community capacity-building exercises that has also anecdotally promised quite some success.

Access to internet is included across the site as part of the overall service provision.

Presentations about the activities undertaken at the Centre were made to Council and to the approximately 75 attendees at the 16 Days of Activism ‘Orange Dinner’.

While our model continues to differ from almost all other (volunteer-run) models across the State, the importance for the service model here in the Pt Lincoln with having experienced professional workers with specialist knowledge to provide support to women accessing the centre in any way becomes obvious particularly for one-on-one interactions and includes informed ‘breakout’ support for individuals who may be participating in workshops or groupwork. This service model links very closely with, and complements the services provided by the Yarredi regional DFV service rather than attempting to duplicate them.

Funding for the centre is now guaranteed up to 30th June 2025, the future beyond this time is unconfirmed up until very close to this date.

In December of 2024 the Yarredi team was devastated with the passing of Kristen Lawler. Kristen was integral in the setup of our Women’s Wellbeing Centre and brought many skills to the role, including grant writing, organisational skills, dedication, and her artistic energy. Her commitment to participation in the Yarredi team was much appreciated too. The team came together to support each other through the loss of Kristen and this camaraderie is always ever present in the fabric of our organisation.



*Other Community Forums and Community Development -*

***Healthy Relationships***

This program is flexible in its approach to education around several issues that are facing our teens today and into the future. The aim of the program is to support not only intimate partner relationships but also healthy relationships with peers, families and community. This year saw us presenting the program at Cummins Area School who after hearing about the program were keen to have it implemented as part of their curriculum within the high school years. While it is quite time consuming with the information being updated to ensure that the content provided is relevant and appropriate the collaboration with other service provides including FVLSAC, WCYCS, Headspace and schools allows this program to be successful ongoing.

***16 Days of Activism***

Once again Yarredi participated in the planning for the 2023 ‘Orange Dinner’ which this year was held at the Port Lincoln Hotel. The 25th of November is the International Day for the Elimination of Violence Against Women, and the first of the 16 Days of Activism. Rabia Aftab of Zahra Services was the guest speaker*.* Ms Aftab was joined by Zahra chief executive officer Kelly-Ann Tansley for support and spoke about her move to Australia from Pakistan. Several Yarredi staff members and volunteers again attended, together with Zontians, representatives from other agencies and the general community.

***SWIRLS Project with CWP***

The SWIRLS project undertaken at the beginning of 2023 was put on hold early this year with Sarah Wendt taking on another role within Flinders Uni.

The purpose of the study is to listen to the voices of children and young people and find out what is working well in services provided to children and what services are required to support them while living in the crisis accommodation. Understanding this information will help to make recommendations to improve services for children and young people in DFV crisis accommodation.

This project is supported by the College of Education, Psychology and Social Work and SWIRLS (Social Work Innovation Research Living Space), Flinders University.

The research team includes Professor Sarah Wendt & Dr Carmela Bastien and is now expected to be completed by February 2025.

***Community Connections***

Participation in, and representation on various community forums continues, including Family Safety Framework, Child and Family Safety Network, Lower Eyre Leadership Group locally, as well as Embolden and the Pt Lincoln VAW DFVAG. Membership of the Statewide DFV Alliance also required a high level of participation, including the Alliance Membership Team (Heather Channon) Alliance Leadership Team and Alliance Finance Team (Mish). Johanna Parks support with the financial aspects of Yarredi’s Alliance responsibilities and the organisation in general was invaluable, particularly with changes and increases to reporting of programs.

The Women’s Legal Service continues to visit quarterly and is hosted by Yarredi and WW@34. This is an important service and partnership with both a lawyer and financial counsellor providing their services. Yarredi staff continue to work closely with SAPOL, particularly the Family Violence Liaison Team and this allows for better support to be provided to clients.

***Work Health & Safety (WHS)***

There continues to be a range of aspects to maintaining Work Health and Safety as in any organisation and Yarredi Services Inc is no exception. Worker safety and wellbeing is extremely important for ongoing overall functioning, with the teamwork and support between and for team members at all levels, together with established practices based on past learnings, helping to maintain individual and collective overall health and safety.

An enhanced awareness of risks if staff members or clients are unwell, particularly with respiratory or other spreadable diseases has evolved over the past 3 or so years. This has resulted in increased options to prevent the spread of disease being embedded in our work practices. This includes, for example, use of IT and work-from-home support and use of IT in options for client contact. The accrual of leave versus the impact of this on worker wellbeing is monitored. The accrual of leave over the recent past also has an economic impact on the organisation, with provisions being required to cover leave taken. The ‘backlog’ is now being managed closely with staff booking in their leave dates.

Rachel Sherry continues to undertake the regular electrical test and tag procedures throughout our sites using Yarredi-owned equipment, thus maintaining our compliance responsibilities in this regard. The equipment is checked/recalibrated as required. There is a flow-on effect to ensure clients can be provided with donated or second-hand electrical items after them having been tested.

Repairs to any hazardous or potentially damaging items, buildings etc. are undertaken as identified or required, motor vehicles are maintained, and policies and practices are in place and reviewed on a regular basis. Defibrillators are provided at each office, and staff members are trained in first aid. All staff members attended first aid senior certificate or refresh CPR training this year, including use of defibrillator.

Staff and volunteers are also required to have DCSI Working with Children and/or Vulnerable Persons or Probity checks and clearances.

Regular checks of all fire safety measures are undertaken by a SAHA contracted service provider at required intervals. Yarredi staff ensure this is facilitated with minimal interruption to staff and clients.

***Other Training***

Induction training is provided to new workers, and regular h2h data training was provided throughout the year including new workers and existing staff. Ongoing allocation of training funds is managed to ensure that all staff can undertake and maintain not only required training, but also opportunities for development. Senior First Aid training and CPR updates is provided for all staff.

Cultural competency is held as an important factor across the organisation and in the Statewide DFV Alliance. Staff have contributed via ongoing discussion and development of our Cultural Competency Plan.

***Accreditation and Reporting***

* Service Excellence Assessment was undertaken at the end of the 2022-23 FY, and the achievement of Accreditation was signed off in the first quarter of 2023-24.
* ACNC reporting was completed as required in January 2024
* Annual Alliance IPP – information was provided as required.
* Financial acquittals were completed and submitted as per various program

requirements.

***Donors, Grants, and Volunteers***

Donations to Yarredi through grants, monetary gifts, volunteer hours and other (e.g. household goods and foodstuffs) provide an overwhelming boost to the organisation’s overall ability to provide services to our clients and the community. We say a sincere THANKYOU to all donors – both ‘big’ and ‘small’.

Providers of significant grants and donations over the year include:

**Beyond Bank** continues to be our community as well as banking partner. Once again, the local branch has promoted Yarredi as a beneficiary of interest through the Community Rewards Account (see below), and the consequent deposit of funds to Yarredi’s account. They also supported the organisation through a collection of donated gifts at Xmas time. This together with their ongoing sale of our fundraiser chocolates is support that is very much appreciated.

**Unity Op Shop** made a significant donation of $2500 from their sales profits, and these funds go directly to supporting Yarredi clients along with vouchers provided to clients as needed.

**Zonta** again donated funds to be distributed (at $150 per client) for women setting up their new home.

**Bunnings** again were very generous supporters, making several significant donations over the year including household items for clients when moving into their own home, providing items for the Children’s Wellbeing Program and other various donations.

**Woolworths** who provided monthly vouchers for the Children’s Wellbeing Program for fruit, drinks and snacks for the children attending sessions.

Again, this year **Bakers Delight** have maintained their donation of bread each weekend, providing a valuable and reliable support to Yarredi clients.

The family of **Brevet Sergeant Jason Doig** donated a significant amount to the Safe at Home Program through the SADFV Alliance, Yarredi received close to $5000 to support women staying in their own home safely.

**Women in Business** Port Lincoln donated the proceeds from their International Women’s Day Brunch.

**Lighthouse Family Church** on several occasions provided donations from their women’s groups for our Children’s Wellbeing program

**Wesnet and Telstra** provide safe phones for clients. These phones come with credit including data and provide clients with access to a phone that improves and supports their ongoing safety.

We thank the many other individuals and groups donate funds and household items throughout the year

Donations of various practical items for clients have also been received from **Quickest Warmth; Mark Forbes Homemakers, Alannah & Madeline Foundation, Share the Dignity, and Thread Together.**

**Various other grants were also gratefully received from**

City of Port Lincoln

Grants SA

Foundation for Regional and Rural Renewal

**In Conclusion**

We thank the amazing staff and volunteers that make up our team without whom we could not operate as successfully as we do.

The support of the Board has been brilliant over this past year with an inclusion of ‘Fast Facts’ added to the agenda each month to increase awareness around the work that we do on the ground. We welcomed back Bethany Lohmeyer to the board at the beginning of 2024.

A particular mention to Andrea Broadfoot, Cameron Foster, Phil Lessue, Lesley Kirkwood, Janene Piip, Beth Lohmeyer and Sharon Bilney for their ongoing commitment to Yarredi.

Other casual and volunteer roles throughout 2023/2024 have been crucial in supporting the aims and operations of Yarredi. These include the regular contributions in particular of Brock Jantke (IT support), Carol O’Malley (delivering fundraiser chocolates), Reg Potts, and Alex Di Pinto (gardening, handyman and odd jobs), and Rachel Sherry and Jessica Di Pinto (casual admin support). Thanks also to the many other family and community members who have helped voluntarily in any way.

The staff team at Yarredi too are a crucial part of the overall successful operations of Yarredi, and we thank them sincerely. Some changes to staff included recruitment of Chrissy Crawford and Johana Page in early 2024 who joined Hayley West and Shelly Wilson in our DFV Case Management team. This rounded out our team nicely and they continue to provide a trauma informed and supportive service to our clients. Tania Jones and Jo Wilkins continued their amazing work in the CWP with Tania Jones announcing her retirement to commence in August of 2024. With the capable support of Heather Channon as DFV Team Leader all staff members adapted as their roles covering the many programs changed or evolved. It is a credit to all that a high workload and functioning was maintained throughout. We were able to redistribute some Alliance funding toward the end of the financial year and subsequently Alicia Walker moved into the WW@34 team with Marie Klander from July.

Johanna Park transitioned into the admin/finance prior to the end of last financial year and has been instrumental in further streamlining some of the acquittal and administrative processes. With multiple programs and income streams this has been quite a task. This year also saw us move to online timebooks and a slight change to the pay fortnight which has saved not only time but also administrative costs.

Our thanks too to Fiona Hinks from NV Accounting for her ongoing support each year, and particularly during the changeover in the admin/finance role.

**Once again, a huge thank you to the 100 or so wonderful members of the community who participated in the Beyond Bank Community Rewards Scheme this year, and who nominated Yarredi as their preferred beneficiary!**

Beyond Bank has, thanks to you, donated **$3,001.67** of bonus interest to Yarredi through the **Community Rewards Program**. The money you save in your Community Reward Account earns you a great rate of interest, and as a not-for-profit banking institution Beyond Bank matches that amount in a donation to Yarredi Services Inc.

**To discover how to become a supporter go to beyondbank.com.au/reward and nominate Yarredi as your preferred beneficiary.**



**STATISTICS 2023-2024**

The Port Lincoln Regional Domestic & Family Violence Service, and including the DFV-CAP program, provided 291 support periods (i.e. case management support services) to 259 clients in 2023-2024.

Child-specific data indicates 87 clients over 96 support periods. 71 were new clients, and 16 were repeat/returning.

58 women were accommodated, with 37 in short term or emergency accommodation. As well, 49 clients were assisted to maintain their own accommodation, diverting from the need for emergency accommodation.

Women’s Wellbeing @34 (WW@34) had a total of 303 contacts across various workshops, events, and activities.

For the Domestic Violence Disclosure Scheme Yarredi workers provided support to a total of 42 clients including those in the Eyre & Western LSA and across South Australia.

The service elements and supports across all programs continue to be delivered with a safety-first approach. These include accommodation – short-term or emergency; medium term transitional support, and tenancy support or referrals for longer-term housing; specialist counselling and trauma support, both for adults and children; brokerage and material aid; assistance with transport; liaison and advocacy (e.g. with schools, SAPOL, legal services); in-centre and outreach support; community development and other associated activities.

We saw an increase in clients presenting with a disability that are defined as requiring assistance with help/supervision with self-care, mobility, or communication.

Children are provided support as clients in their own right, either directly in the Children’s Wellbeing Program or as members of a presenting group for the PLRDFVS and DFV-CAP.

Clients come from many different cultural and socio-economic backgrounds. Clients who identify as Aboriginal or Torres Strait Islander made up 28% of the total number of clients. Although Culturally and Linguistically Diverse (CALD) background is not necessarily identified, less than 3% stated they were born overseas. Child-specific data shows 42% identified as of Aboriginal or Torres Strait Islander.

PAR- Person at Risk

TPA – Third Party Applicant

Applications to the Domestic Violence Disclosure Scheme increased substantially in this last year across the state and in our region. In 22/23 Eyre and Western received 28 applications and in 23/24 a total of 42 applications were received. 38 of these were eligible and only 4 were not. This included 4 people with a disability. Third party applications continue to be high with 29 of the 42 applications we received coming from a third party.

Notably the incidence of clients experiencing mental health issues remains high with 27% of our clients including 10 children <15 years of age presenting with mental health issues.

Gender identity of adult clients receiving support are overwhelmingly female, with males generally less than 15 years of age. Child-specific services data shows that children 14 and under was the only age group where males (*n*= 49) outnumbered females (*n*=44).

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